



Frequently Asked Questions

How do I check in at HCAP?

When you arrive, please come to the Capitol Ballroom Foyer on the conference level to pick up your conference materials (3 levels below the lobby).

Information Desk Hours:

Wednesday, December 7 – 2:00 to 9:00 p.m.
Thursday, December 8 – 7:00 a.m. to 5:30 p.m.
Friday, December 9 – 7:00 a.m. to 1:00 p.m.

What is the hotel address, phone, web site?

JW Marriott Washington, DC
1331 Pennsylvania Avenue, NW
Washington, DC 20004
(202) 393-3000
<http://www.marriott.com/hotels/travel/wasjw-jw-marriott-washington-dc/>

What time is Check-in, Check-out at the hotel?

Check-in is at 4:00 p.m., Check-out is at 12:00 p.m.

How much should I tip for housekeeping?

Hotel suggests \$3.00/day

Where can I smoke in the hotel?

Although smoking is not permitted within hotel buildings themselves, guests who smoke are permitted to do so outside in designated areas.

What are my ground transportation options?

Bus: Union Station, 2 miles
Subway: Metro Center (Red, Blue and Orange Lines)
Train: Union Station, 2 miles
Car Rental: Hertz, (703) 417-3522

What are the surrounding airports closest to the hotel?

Ronald Reagan: 11 minute drive, 4 miles
Dulles International: 40 minute drive, 27 miles
Baltimore/Washington: 46 minute drive, 31 miles

Where can I find the 2011 Conference Brochure and Agenda?

www.hcapconference.com

What does the attendee fee include?

Attendee fees cover all educational sessions, all conference materials, breakfasts, receptions, Tuesday lunch and coffee breaks.

Can I bring my spouse?

HCap is exclusively for top executives from healthcare services and finance. Spouses, relatives or friends are not permitted to participate in any HCap sessions or functions, including receptions.

What is the conference attire?

Meetings/Education – Business
Receptions – Business

What is the Average Temperature in Washington D.C. during the conference?

47° high, 32° low

What are the restaurants and bars in the hotel?

Lounge 1331

American food

This restaurant serves the flavors of America through its casual dining menus.

Open for lunch and dinner

Dress code: Casual

Weekdays closes at midnight

Avenue Grill

American Food

Enjoy a great view of Pennsylvania Avenue while dining. This American-style restaurant features freshly prepared salads, seafood and steaks.

Open for breakfast, lunch and dinner

Dress code: Casual

Phone: (202) 626-6970 Breakfast, lunch, dinner

Closes at 11pm

Starbucks

Full service Starbucks

Coffee, pastries, fruits & fresh juices.

Dress code: Casual

6am-6pm

<http://www.marriott.com/hotels/hotel-information/restaurant/wasjw-jw-marriott-washington-dc/>

There are lots of restaurants within walking distance of the hotel. (See Restaurant List under Attendee Resources)

Where is the Business Center and what are the hours and pricing?

Location: Meeting Room Level

Hours: Monday-Friday: 7:00 am - 7:00 pm; Saturday & Sunday: Closed

Black & White Copy Pricing

\$0.20 per page

Color Copy Pricing

\$1.69 per page

Fax Services

\$2.00 Outgoing Local and 800 (per page)

\$3.00 Outgoing Domestic – 1st page & \$1.50 each additional page

\$9.95 International – 1st page & \$4.00 each additional page

Is there a Spa in the hotel?

The hotel does not have a spa. The closest spa in the area is the Red Door Spa, (202) 942-2700

What are the Fitness Center hours?

Open 24 hours; Available to all guest 7 days a week and is included in room rate

Where do I park at the hotel?

Self park: “National Place Garage” 13th between E and F, open until 11pm, \$25

Valet Parking: Day - \$39, Overnight - \$39